

Refund Policy

Policy Statement

The policy issued to specify and explain the refund rules for students and corporates. The policy will explain the eligibility criteria into details.

Purpose

The policy will set refund and replacement rules for all students to be published as a guide for both students and corporates.

Policy

- Any request for refund should be issued formally and directed to customer service.
- The amount of the refund will depend on the number of remaining weeks before the beginning of the program.
- Refunds are made according to the following schedule:
 - 2 Weeks or more prior to the start date, 100% of the course fees will be refunded
 - 1 to 2 Weeks prior to the start date, 50% of the course fees will be refunded
 - 1 Week or less prior to the start date, no refund
- You have a permission to exchange your reservation with another person without any additional liabilities, but this will be considered a change in the initial booking so, it should be communicated officially.
- If for any reason, the training program or a corporate service is cancelled any time by Business Agility Solutions, our client will be granted 100% of the payed amount.
- The refund will be within ten working days from the refund request approval.
- The refund method will be the same as the payment method

If you need more information, please contact: info@b-agility.com

Revisions

Origination Date: January, 2019

